



Privacy Policy for JOZICLEAN (PTY) LTD 2023/136908/07

Effective Date: 16 February 2025

1. JOZICLEAN (PTY) LTD ("we," "our," or "us") is committed to protecting your privacy and ensuring that your personal information is collected and used properly, lawfully, and transparently in compliance with the Protection of Personal Information Act (POPIA) in South Africa.
2. Personal Information; we may collect the following types of personal information:
 - Name and Surname
 - Contact information (email address, phone number, physical address)
 - Payment details
 - IP Address and browsing information
 - Any other information you provide during your interactions with us
3. How We Collect Personal Information We collect personal information directly from you when you:
 - Register on our website
 - Place an order
 - Subscribe to our newsletter
 - Contact us for inquiries
 - Browse our website (through cookies and tracking technologies)
4. Purpose of Collecting Personal Information; We collect your personal information to:
 - Process and fulfill orders
 - Communicate with you regarding your orders or inquiries
 - Improve our services and website experience
 - Send marketing materials with your consent
 - Comply with legal obligations
5. Disclosure of Personal Information; we may disclose your personal information to third parties under the following circumstances:
 - To delivery and courier services for order fulfillment
 - To payment processing providers to facilitate secure transactions
 - To legal authorities if required by law
 - To service providers assisting us in website operations and marketing
6. Security of Personal Information; we take reasonable steps to protect your personal information from unauthorised access, disclosure, alteration, or destruction. This includes the use of SSL encryption and secure payment systems.



7. Your rights: you have the right to:
 - Access and correct your personal information
 - Request the deletion of your personal information
 - Object to the processing of your personal information
 - Lodge a complaint with the Information Regulator (South Africa) if you believe your data rights have been violated
8. Cookies Policy; our website uses cookies to enhance user experience and analyse website traffic. You can manage or disable cookies through your browser settings.
9. Contact us If you have any questions about this Privacy Policy or wish to exercise your data rights, please contact us at: JOZICLEAN (PTY) LTD 2023/136908/07 Fourways, GAUTENG, 2191. Email info@joziclean.co.za or call us on: 063 381 8801.
10. We reserve the right to update this Privacy Policy at any time. Any changes will be posted on this page with the updated effective date.

By using our website, you consent to the collection and use of your personal information as described in this Privacy Policy.