



Delivery Policy for JOZICLEAN (PTY) LTD 2023/136908/07

Effective Date: 16 February 2025

1. JOZICLEAN (PTY) LTD is committed to ensuring that your orders are delivered in a timely and efficient manner. This Shipping & Delivery Policy outlines the process and conditions related to the delivery of our products.
2. Delivery Area; we currently only deliver within Johannesburg North.
3. Delivery timeframe; upon receiving payment confirmation, orders are processed on the following business day. Delivery typically takes between 3-5 working days.
4. Delivery Costs
 - Free delivery for orders exceeding R 300 within Fourways and surrounding areas.
 - R 40 delivery fee for orders below R 300 within the Fourways area.
 - Delivery fees for areas outside of Fourways and surrounding areas will be calculated and communicated to the customer before finalising the order.
5. Delivery Arrangements; once an order is placed, our team will contact the customer via email, WhatsApp, or telephone to confirm the delivery address and arrange a suitable delivery time.
6. Delivery Partners; all deliveries are handled internally by JOZICLEAN (PTY) LTD. We do not use third-party courier services.
7. Failed Deliveries
 - If no one is available to receive the order at the agreed time and location, a re-delivery fee of R 80 will be charged.
 - If we are unable to deliver at the agreed time, we will notify the customer in advance to reschedule the delivery.
8. Contact Us for any questions regarding our Shipping & Delivery Policy, please contact us at:
JOZICLEAN (PTY) LTD 2023/136908/07
Fourways, GAUTENG, 2191
Email: info@joziclean.co.za
Phone: 063 381 8801
9. Changes to this Policy; we reserve the right to modify this Shipping & Delivery Policy at any time. Updates will be published on our website along with the effective date.

By placing an order with JOZICLEAN (PTY) LTD, you acknowledge that you have read, understood, and agree to this Shipping & Delivery Policy.